PATIENT & FAMILY HANDBOOK

Your Most Trusted,
Lifelong Partner
in Healthcare.



cebudoc

President's **Message**



DR. POTENCIANO "YONG" SD. LARRAZABAL III

Healthful Greetings!

Thank you for trusting **cebudoc** as your partner for your journey to recovery! It is with great pleasure and gratitude that I extend a warm and heartfelt welcome to each and every one of you. As the President and Chairman of the Board, I want to express how privileged we are to have you as a part of the CebuDoc family.

Your health is of utmost importance to us, and we are here to serve you with compassion, respect, and commitment to your well-being. Whether you are visiting for routine check-ups, seeking treatment, or embarking on a health journey, CebuDoc is here to provide you with the best care and keep you informed at every step of your healing process and recovery.

This patient and family handbook will help guide you through your hospital stay. If you have any questions about our services, policies or other information in this guide, please don't hesitate to ask one of our medical team.

We look forward to working together to ensure you enjoy a life of vibrant health and overall well-being. Here in CebuDoc, your health is our promise, and your well-being is our mission.

DR. POTENCIANO SD. LARRAZABAL
President and Chairman of the Board
CebuDoc Group

ABOUT US:

WELCOME TO **CEBUDOC!**

Cebudoc is the leading tertiary-level healthcare provider in Visayas and Mindanao. Situated on 5,166 square meters of land, the ultra-modern hospital complex, with a 300-bed capacity, features state-of-the-art facilities, including the main hospital and medical clinic buildings.

Prioritizing the health and well-being of patients first, CebuDoc and its affiliates are committed to serving world-class patient care through its top-notch medical professionals and advanced health technology.

VISION

Your most trusted, lifelong partner in healthcare.

MISSION

Rooted in our deep commitment for compassionate service and our relentless pursuit to innovate,

we deliver reliable clinical outcomes, through delightful patient experiences served by our esteemed healthcare professionals

in an environment where quality and respect for one another are essential.

VALUES

Compassion

Innovation



Quality

Respect

This handbook will be your guide throughout your journey with us.
The handbook contains vital information about your rights, as well as policies and procedures in place at our hospital.

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Dr. Potenciano "Yong" SD. Larrazabal III

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5 Things You Need To Know

About Your Stay

1. YOUR ROOM:

Experience healing and comfort within the walls of your room equipped with everything you need. From the adjustable bed for personalized comfort to the restoration options that help pass the time, we've got you cared. CebuDoc designed your room to be a sanctuary, ensuring your stay as pleasant as possible while receiving highest quality patient care from our medical team. Discover the care, convenient, and comfort that await you in every corner of your room.

2. VISITING HOURS & GUIDELINES:

We appreciate the value of your family and loved ones in your healing process and recovery during your stay. For the comfort of our patients. We encourage two (2) visitors only for each patient at a time. Groups of more than 2 have to take turns. Children under ten (10) years old and below are not allowed.

Visitors may arrive between 9:00 AM to 7:00 PM for Private, Luxury Suite and VIP rooms, 9:00 AM to 11:00 AM/ 3:00 PM to 7:00 PM for Wards. 10:00 AM - 11:00 AM/4:00 PM to 5:00 PM for ICU, CCU & PICU.

3. PAYMENTS:

For your convenience, we have a variety of payment options available to assist patients in paying hospital bill. Cash payment is required on admission to cover medicines, supplies, diagnostic and surgical procedures. Credit Card/Debit Card payments are also accepted. Check payment is accepted but subject for verification and approval. Updated hospital bill may be requested from the Billing Section. CebuDoc Business Office is open from Mondays to Saturdays (7:00 AM - 7:00 PM) (8:00 AM - 5:00 PM) during Sundays and Holidays. Cashier is open 24 hours daily.

4. PATIENT CARE ESSENTIALS

Patient Meal: Dietitians are there to meet your individual needs during treatment and recovery. All meals are designed according to patient's condition. For any questions about the food, a dietitian and nutritionist are available on request, to help you.

Security: CebuDoc promises a 24-hour security to patients and their visitors. However, all valuables & personal belongings should be properly secured by patient and watcher. The management shall not be liable for any loss of or damage to such property.

5. COMMUNICATION

CebuDoc is here to provide support, guidance, and reassurance, ensuring you are feel heard and valued throughout your stay. A room telephone is on the table next to your bed. Your family and friends can call you through the operator by dialing 255-5555. To reach the nurses' station and for the names of the people on your care team, you may check our phone directory. To make an outside call, dial 9 and then your local number.

Quick Guide to YOUR VISITS

ON ADMISSION

- Please fill out the forms completely and legibly.
- Present any valid ID with picture and signature.
- Present Company ID Card, authorization letter/letter of guarantee for Company patient.
- Present a membership card from the Insurance Company for HMO patient.
- PHIC members must submit the completed PHIC forms to the PHIC Section (B.O.2 - Ground floor near cashier and billing section).



DISCHARGE PROCEDURE

- A written order from the attending physician/s is required before the patient can be discharged.
- PHIC members must submit the completed forms to the PHIC Section before asking for the bill at Billing Section.
- Allow at least one hour for the Business Office to finalize the hospital bill.
- Settle hospital bill before 12 noon. Otherwise, an extra day will be charged.
- CLEARANCE SLIP will be issued after payment. Please take note of the validity time.
- Present the clearance slip to the Nurses' Station for signature.
- Upon discharge, claim one copy of the signed clearance slip from the Nurses' station.
- Surrender the signed clearance slip to the guard on duty at the back exit area before leaving the hospital.

Quick Guide about YOUR STAY

Hospital Bill: Maximum daily limit for the following room accommodation:

Ward – ₱15, 000

Private – ₱50, 000

LS, VIP ROOMS, ICU, CCU, PICU, & NICU – ₱75, 000

Cafeteria: Located at the basement.

Pharmacy: Open 24 hours, located at the Ground Floor, serving In-Patients and Out-Patients.

ATM Machines: ATM Machines are available at the back entrance of the hospital near Radiation Therapy Center.

Spiritual Care & Religious Services:

CebuDoc Chaplaincy services are available to all patients/families for emotional and spiritual support. The resident hospital chaplain is available for emergency baptisms, weddings, and confessions. For the anointing of the sick, notify the nurses' station for prompt assistance in times of need. CebuDoc Sacred Heart Chapel located at the 4th floor. Sisters are available from 8:00 AM - 5:00 PM daily for pastoral services such as room visitation, pastoral counseling, healing prayers, and spiritual directions. Daily Mass Schedule: Monday to Saturday: 12:15 PM; Sunday: 8:00 AM.



Housekeeping Services:

The daily cleaning schedule occurs at 6:00 AM and 1:00 PM and can accommodate cleaning requests from patients. If a room is occupied, rest assured it will be promptly attended by our nursing auxiliary.

Personal Belongings:

Valuable belongings such as eyeglasses, hearing aids, and dentures are placed at your bedside when it is not in use. Avoid placing them on the bed or tray to prevent damage. Consider leaving valuables like jewelry or cash at home or with a trusted person. CebuDoc is not responsible for replacing personal items and cannot be accountable for any loss.

Photography & Videography Policy:

Visitors must not take photos/videos of patients, visitors, staff, or physicians without individual consent. Photography at the patient's request is allowed, ensuring it adheres to privacy policies and does not interfere with patient care.

Smoking Policy: To protect our patients, visitors, and staff, our entire hospital, including the building, lobby and others, are tobacco-free. Smoking is not also permitted on hospital grounds.

Parking Policy: Parking area is paid after the issuance of the parking ticket by the Security Guard or any authorized representative of the hospital on duty.

Bringing Alcoholic Beverages:

Alcohol beverages are not allowed within the hospital premises.



ROOM

ACCOMMODATIONS & AMENITIES



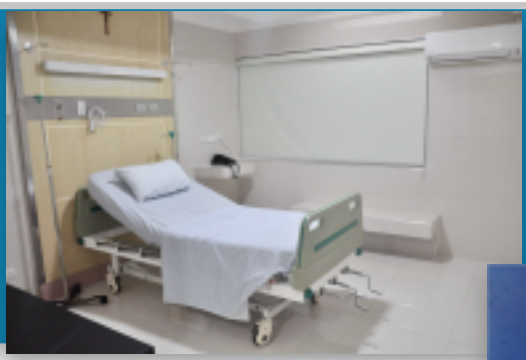
DIAMOND SUITE

- Concierge Service
- Express Check in & Check out
- Kitchenette with Microwave & Electric Pot
- Individually Controlled Air-Conditioning
- 85” LED Smart TV
- 42” LED Smart TV
- Refrigerator
- Wi-Fi
- 2 Telephones
- Electric Bed
- Hot and Cold Shower
- Tableware (request upon admission)
- Admission Kit

LUXURY SUITE

- Concierge Service
- Express Check in & Check out
- Kitchenette with Microwave & Electric Pot
- Individually Controlled Air-Conditioning
- 32” LCD Cable TV
- Refrigerator
- Wi-Fi
- Telephone
- Electric Bed
- Hot and Cold Shower
- Tableware (request upon admission)
- Admission Kit





PRIVATE

- 32” LCD Cable TV
- Telephone
- Air Conditioning
- Bench Chair
- Admission Kit



WARD

- Individual cubicles
- Admission Kit

WELLNESS

CENTER FOR AESTHETICS AND LASER

Center for Aesthetics and Laser caters to comprehensive array of minimally invasive treatments using innovative techniques in skin care such as skin lightening, acne scar treatment, body sculpting, and tattoo removal. It also specializes aesthetic surgical principles using state-of-art technology and modalities, which include rhinoplasty (nose reshaping), blepharoplasty (eye fold revision and eye bag removal), otoplasty (ear surgery), and chin augmentation. For more inquiries, you may reach us at local 2250 .

cebudoc DENTAL INSTITUTE

Dental Institute offers a comprehensive and advanced array of dental health services such as General Dentistry, Preventive Dentistry, Dental Diagnostic Laboratory Services, Orthodontics, Endodontics, Cosmetic Dentistry, Prosthodontics, Pediatric Dentistry, TMD Management, Periodontics, Dental Implants, & Oral Maxillofacial Surgery. You may contact us anytime at local 351.



CENTER FOR ADVANCED NUTRITION



Center for Advanced Nutrition offers an array of services, including Weight Management, Kidney Care Nutrition, Diabetes Nutrition Therapy, Cancer Nutrition, Meal Planning, Bioelectrical Impedance Analysis, and Indirect Calorimetry. All designed to empower you on your journey towards a healthier and more balanced life. You may contact us anytime at local 703 or 704.

SMILE pro
Larrazabal Eye Group

The revolutionary Small Incision Lenticule Extraction (SMILE) Refractive Surgery gives a better version in just 9 seconds. Through the latest state—of—the—art technology, SMILE Pro provides faster and more precise vision correction in a more comfortable manner, through the introduction of the Zeis Visumax 800. This procedure is done within just 9 seconds which allows patients to go back to their normal routine the next day with no restrictions. For more information, you may contact local 346.

CENTERS

CENTER FOR PHYSICAL & REHABILITATION MEDICINE
cebudoc

Center For Physical & Rehabilitation Medicine is the home of compassionate staff and highly trained rehabilitation medicine physicians, physical therapists, occupational therapists, and speech-language pathologists. They are committed to providing meticulous care to achieve safe, effective, and exceptional results for Physical, Occupational, Speech Therapy, and Sports Medicine rehabilitation services. For more information, you may contact local 132 or 175.



PET - CT SCAN

PET/CT brings the people of Visayas and Mindanao the most advanced modality to detect, diagnose, and predict the course of various malignant and inflammatory diseases. For more information, you may contact local 767.



CENTER for WOMEN
cebudoc

Center for Women combines proficient medical expertise with cutting-edge technology and provides services such as Obstetrics, Gynecological Ultrasound, and Sono-Mammogram. It offers a comprehensive suite of diagnostic services for breast cancer.
For more information, you may contact local 281.



CENTER FOR WOUND AND OSTOMY CARE
cebudoc

Center for Wound and Ostomy Care and Hyperbaric Medicine stands as the sole hospital-based Hyperbaric Chamber in Cebu, extending treatment beyond decompression sickness. Our facility offers specialized treatment plans and compassionate services for patients dealing with cases such as carbon monoxide poisoning, refractory osteomyelitis, and non-healing wounds.
For more inquiries, please reach us at local 185.

CENTER FOR HYPERBARIC MEDICINE
cebudoc

Diagnostic &

happydoc DIAGNOSTICS

HappyDoc Diagnostic is a one-stop outpatient facility of CebuDoc. The facility offers four major services — Laboratory, Cardiology, Radiology, and Executive Check-Up Services. For more information, you may contact local 705 or 706.

RADIOLOGY

Radiology Department offers comprehensive range of sophisticated imaging modalities, equipped with up-to-date digital technology while maintaining a pleasing environment that focuses on quality and patients comfort. For more information, call Xray local 125, MRI local 187, Ultrasound local 126, CT Scan local 110.

CENTER FOR NUCLEAR MEDICINE

Nuclear medicine uses unsealed radioisotopes to diagnose, monitor, and treat various conditions such as thyroid disorders, heart disease, and cancer. Our procedures are safe, non-invasive, and effective, and have been applied both clinically and in research. For more information, you may call local 289.

DIALYSIS CENTER

Dialysis Center provides life-saving treatments and compassionate care for those patients with kidney failure. Our commitment is unwavering to enhance the lives of our patients with the help of medical professionals and state-of-the-art technology. For more information, you may contact local 285.

CENTER FOR DIGESTIVE ENDOSCOPY

CebuDoc Group's state-of-the-art Center for Digestive Endoscopy is designed to provide a comfortable environment that allows its patients to experience the best care; equipped with innovative machines or types of equipment used for better diagnosis and therapeutic maneuvers for patients. It has five well-designed procedure rooms and five recovery rooms all geared with advanced endoscopy technology. Services offered: Gastroscopy, Colonoscopy, Flexible Sigmoidoscopy, Rigid Proctoscopy, ERCP, PEG Insertion, Esophageal/Pyloric/Colonic Dilatation, and etc. For more information, you may contact local 117.

LABORATORY

The Department of Pathology and Laboratory Medicine provides services for both In-Patients and Out-Patients. It is equipped with a state of the art equipment and analyzers. The Department comprises the following sections: Clinical Chemistry, Clinical Microscopy, Hematology, Blood Banking, Immuno-Serology, Microbiology, Histopathology Sections and Laboratory For more information, you may call Outpatient Lab local 124 and In-patient Lab local 122/123. Microbiology and Histopathology Sections.

CARDIOLOGY

Cardiology Department serves a complete non-invasive and invasive state-of-the-art facilities for the diagnosis of cardiac and vascular disease. For more information, you may contact local 323 or 324.

RADIATION THERAPY

Radiation Therapy Center (located at the Ground floor near ambulance drop off area) provides conventional, 3D conformal, and Intensity Modulated radiation therapy services. This facility is open Mondays to Fridays from 7:00 AM to 12:00 NN and 1:00 PM to 4:00 PM. For inquiries you may call local number 115.

CENTER FOR RESPIRATORY CARE

Center for Respiratory Care provides excellent diagnostic, therapeutic, and support services related to respiratory care through compassionate, dynamic and competent Pulmonologists and Respiratory Therapists. For more information, you may contact local 474.

TB DOTS

CebuDoc TB DOTS Center caters to patients diagnosed with or suspected of having tuberculosis. It offers various services such as PPD/Mantoux Test and Reading, TB Screening (Chest Xray, AFB, Quatiferon, Gene Xpert MTB/Rif/ TB Culture and Sensitivity), TB DOTS Enrolment, Treatment and Referral, HIV Testing, Counselling and Referral and TB Preventive Treatment. For more information, you may contact local 719.

Therapeutic

SERVICES

CENTER FOR CANCER AND BLOOD DISORDERS

Center for Cancer is a state-of-the-art hematology-oncology and ambulatory outpatient unit. The primary goal is to deliver individualized and high-quality care to every cancer patient, offering a range of services such as Chemotherapy such as Chemotherapy and other cancer-related procedures, Chelation and blood transfusion, Intrathecal Chemotherapy, continuous rehabilitation and pastoral services, and information and education about early detection and treatment of cancer. For more inquiries, you may contact local 280.

DAY SURGERY

Day Surgery caters to patients with uncomplicated diseases who can have their surgeries done and only stay in the hospital for less than 12 hours. We offer a diverse range of surgical services, providing patients with the convenience of recovering in the comfort of their own homes after receiving prompt and high-quality care. For inquiries, please feel free to contact us at local 176.

DELIVERY ROOM

CebuDoc delivery room consists of three rooms, each equipped with state-of-the-art operating rooms featuring advanced technical capabilities and fully-equipped facilities. Each room is designed to foster a serene atmosphere, offering a sense of calm during the intimate, anxious, and joyous moments of the birthing experience. For additional inquiries, feel free to contact us at local 330.

EMERGENCY ROOM

CebuDoc features a 27-bed capacity equipped with modern technology to address a wide range of Medical, Surgical, Pediatrics, Obstetrics, and Gynecologic concerns. Our facility operates 24/7 to ensure continuous care. For inquiries, you may contact us at local 118, 119 & 120.

OPERATING ROOM

CebuDoc operating rooms consist of 9 fully equipped, air-conditioned facilities. It performs a comprehensive array of procedures, encompassing General Surgery, Laparoscopic Surgery, Neurosurgery, Cardiovascular Thoracic, Kidney Transplant, Urology, Colon and Rectal, Pediatric, Orthopedic, ENT (Ear, Nose, and Throat), and Maxillofacial surgeries. For more information, contact us at local 334.

PATIENT'S RIGHTS

In keeping with the Cebu Doctors University Hospital's mission and commitment to provide quality healthcare, this hospital recognizes, protects, and promotes the following rights for each patient, to include, as appropriate, the patient's relatives or legally authorized representative.

1. The patient has the right to considerate and respectful care.

2. The patient has the right to know, by name, the physician responsible for coordinating his or her care at the hospital.

3. The patient has the right to obtain from his or her physician complete current information about the diagnosis, treatment, and prognosis in easily understandable terms. If It is medically inadvisable to give such information to the patients. It will be given to a legally authorized representative.

4. The patient has the right to receive from his or her physician the information necessary to give informed consent before the start of any procedure or treatment. Except In emergencies, this will include, but not necessarily be limited to. a description of the specific procedure or treatment, any risks involved, and the probable duration of any incapacitation. When there are alternatives to therapeutically designed research protocols. the patient has the right to know about them. The patient also has the right to know the name of the person responsible for directing the procedures or treatment.

5. The patient has the right to refuse to participate In research, to refuse treatment to the extent permitted by law, and the right to be informed of the medical consequences of these actions including possible dismissal from the study and discharge from the institution. If discharge would jeopardize the patient's health, he or she has the right to remain in the hospital care until discharge or transfer is medically advisable.

6. The patient has the right to be transferred to another facility when his or her participation in the hospital the study is terminated, providing the transfer is medically permissible, the patient has been informed of the needs for and alternatives to such a transfer, and the facility has agreed to accept the patient.

7. The patient has the right to privacy concerning the medical care program. Case discussion, consultation, examination, and treatment are confidential and will be conducted discreetly. The patient has the right to expect that all communications and records pertaining to care will be treated as confidential to the extent permitted by law.

8. The patient has the right to routine services whenever hospitalized at the hospital In connection with the active protocol for which he or she is eligible; these services will generally include diagnostic procedures and medical treatment deemed necessary and advisable by the professional staff. Complicating chronic conditions will be noted, reported to the patient, and treated as necessary without the assumption of long-term responsibility for their management. The patient may be returned for long-term or definitive care of these conditions to the referring physician or to other appropriate medical resources.

9. The patient has the right to expect that medical information about him or her discovered at the hospital, as well as an account of his or her medical program here will be communicated to the referring physician.

10. The patient has the right, at any time during the medical program, to designate additional physicians or organizations to receive medical updates. The patient should inform the Primary Attending physician of these additions.

11. The patient has the right to know in advance what appointment times and physicians are available and where to go for continuity of care provided by the hospital when such care is required under the study for which the patient was admitted.

PATIENT'S RESPONSIBILITIES

The Cebu Doctors University Hospital will assist the patient in the exercise of his or her rights and informs the patient of any responsibilities incumbent upon him or her in the exercise of those rights. Patients responsibilities includes:

1. Providing the Admitting/Emergency Room sections with all information necessary for documentation and to correctly determine eligibility or bill the insurance company.

2. Providing the health care personnel in attendance with accurate, complete information regarding their medical and family history, medication regimen, medication allergies, surgical history, or any information relevant to their medical or emotional condition.

3. Complying with the rules and regulations of Cebu Doctors University Hospital and accepting full responsibilities for the payment of charges incurred.

4. Respecting the property of Cebu Doctors University Hospital.

5. Making it known whether or not they completely understand their diagnosis, treatment plan, follow-up instructions, medication regimen, and what is expected of them.

6. Following the physician's recommendations for further care, diet, tests or medications, etc.

7. Reporting any changes in their condition to the responsible precautioner.

8. Accepting the consequences of refusing treatment or not following instructions.

9. Patients should feel free to ask their healthcare provider for additional visual or auditory privacy at any time.

10. Notifying health care professionals of any disability or barrier that interferes with communications, transportations, etc.

11. Being considerate of the needs of others, especially assisting in the control of noise and limiting visitors.

12. Recognizing the impact of lifestyle on their personal health.

13. Keeping follow-up clinic and diagnostic study appointments or notifying the appropriate personnel when they are unable to comply.

happydoc DIAGNOSTICS

Here, you are valued.

Bridging affordable healthcare, CebuDoc introduces the newest outpatient facility that offers diagnostic services in one go. It provides safe, efficient, state-of-the-art, and competitively-priced patient care.



What it means to be Happy?

- Cost-efficient Services
- One-stop Convenience
- Highly-trained Staff
- Accessible Healing Environment
- Advanced Diagnostic Technology

LABORATORY | CARDIOLOGY | RADIOLOGY | EXECUTIVE CHECKUP

EXECUTIVE CHECKUP

CebuDoc Executive Check-up packages designed to give value to your overall wellness needs. Getting the yearly check-up is essential in maintaining good health and should be an integral part of anyone's health care routine.

We also offer In-Patient and Out-Patient Packages

- KIDNEY PACKAGE
- WOMEN'S PACKAGE
- DIABETES PACKAGE
- MEN'S PACKAGE
- BASIC WELLNESS PACKAGE

cebudoc GROUP



Care & Treatment

Pain Management

We want to make you as comfortable as possible and reduce any pain you may have during your hospital stay. You have the right to have your pain assessed, evaluated and treated.

ABOUT FALL

In the hospital, patients are at a higher risk of falling. Illness, surgery and medicines can weaken muscles and/or affect your balance and judgment. Also, medical equipment and the unfamiliar environment can make movement more difficult.

During your stay, we will ask you about your history of falls, and assess your risk of falling when admitted and as your condition changes. Ask your nurse about your assessed risk of falling and what preventive measures are being taken to reduce the risk.

Understanding your Medication

Comprehending medication is essential for maintaining good health. It's vital to be aware of the names, dosages, and dosing schedules of prescribed medications, along with being informed about potential side effects. Adhering to the guidance of your healthcare provider and seeking clarification if you have any uncertainties. Proper medication management ensures maximum benefits with minimum risks for a safe and effective treatment.

To improve the odds of not falling, follow these guidelines:

- If you feel dizzy or weak, use the call light to get assistance before you get up.
- Always wear your nonslip slippers.
- If your health care team has asked you not to get up without staff help, use the call light to get assistance before you get up.
- Prevent falls by getting up slowly.
- Before standing, sit on the edge of the bed for a few minutes.
- Make sure you have a clear path to your chair or the bathroom before getting up.

Don’t ignore pain

SPECIAL FEATURE: TAKE CHARGE OF YOUR CARE



No one knows how much pain you are in but you. Tell your doctor or nurse when you feel pain or if it comes back again after it goes away. Talk about your pain level throughout the course of your stay.

Ask yourself, then share with your nurse.

- Where does it hurt?
- When does it hurt?
- Does it keep you from doing things — like sleeping, dressing, eating?

REMEMBER, YOUR PAIN, YOUR CALL!

You're the authority on your pain. If discomfort or pain medication isn't providing relief, speak up. Adjusting dosage or exploring alternatives can make a difference. Ignoring pain isn't the solution. Don't hesitate to discuss your pain with your doctor or nurse when it arises.

Which words describe your pain?

- ☐ aching
- ☐ bloating
- ☐ burning
- ☐ comes and goes
- ☐ constant
- ☐ cramping
- ☐ cutting
- ☐ dull
- ☐ numbing
- ☐ pressing
- ☐ pressure
- ☐ pulling
- ☐ radiating
- ☐ searing
- ☐ sharp
- ☐ shooting
- ☐ soreness
- ☐ stabbing
- ☐ throbbing
- ☐ tightness

How bad is it on this pain scale?



0	2	4	6	8	10
No Hurt	Hurts Little Bit	Hurts Little More	Hurts Even More	Hurts Whole Lot	Hurts Worst

Our Health & Wellness Team



Doctors (Medical Staff)

Our physicians are the ones who assess and manage your medical treatment in the hospital. They demonstrated profound knowledge and compassionate care, delivering exemplary expertise that positively impacted patient outcomes.



Resident Doctors

Together with the consultants, our highly skilled and dedicated resident doctors are also responsible for assessing your medical concerns to provide exceptional patient care. They look after patients with consultant supervision and are in training for specialization.



Nurses

Our nurses diligently monitor patients' health, administer medications, and provide essential treatments to patients.



Allied Health Professionals

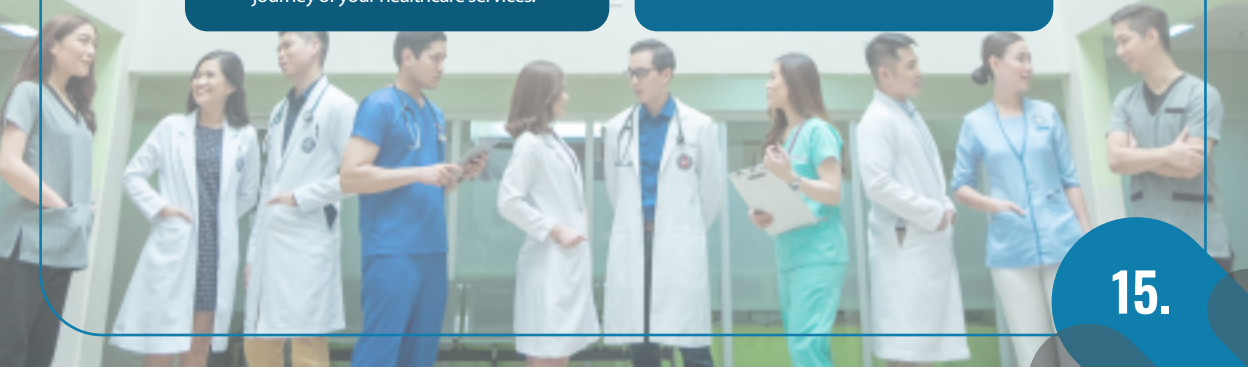
Allied health professionals include Medical Technologists, Radiologic Technologists, Pharmacists, Respiratory Therapists, Nutritionists - Dietitians, Physical and Occupational Therapists.

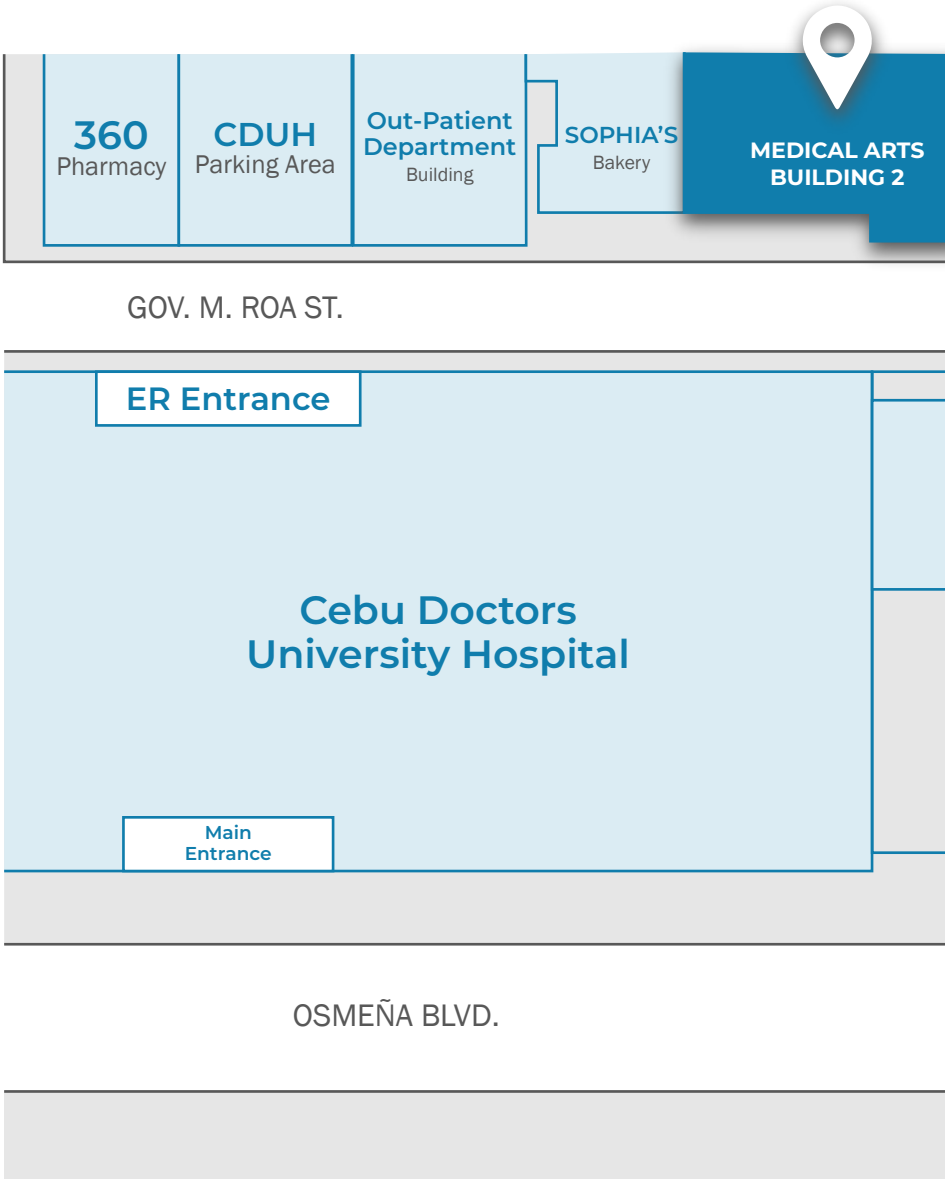
They work as part of your multidisciplinary team, who assess, diagnose, and treat conditions and work to prevent disease and disability. They provide compassionate and expert care, utilizing their skills to ensure the well-being and recovery of every patient in our dedicated healthcare environment.



Patient Concierge Staff

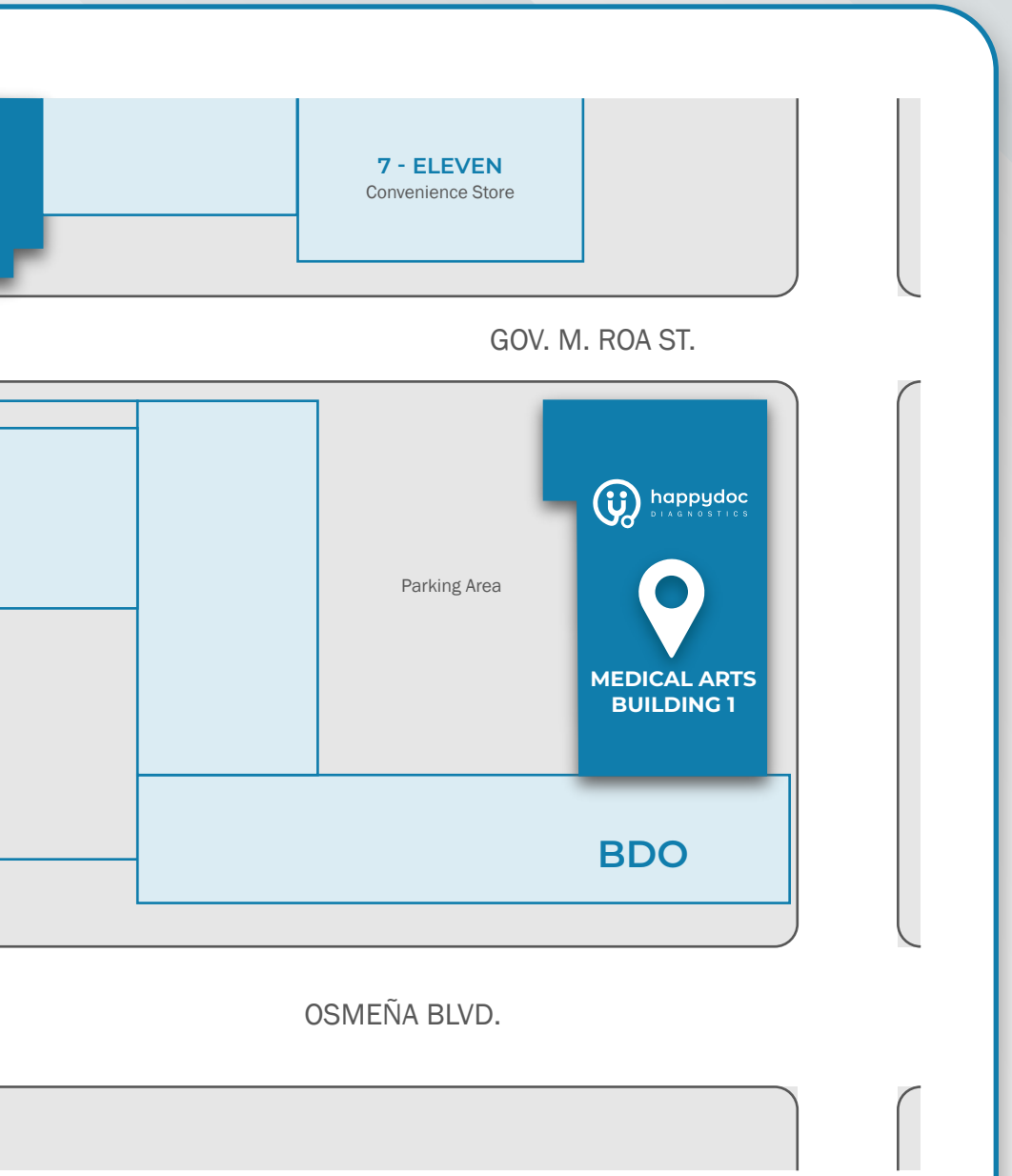
Our patient concierge staff provides personalized assistance, ensuring a smooth and comfortable journey of your healthcare services.





cebudoc GROUP

Osmeña Blvd, Cebu City, 6000 Cebu
(032) 253 - 7511


7 - ELEVEN
Convenience Store
GOV. M. ROA ST.
Parking Area
happydoc
DIAGNOSTICS
MEDICAL ARTS
BUILDING 1
BDO
OSMEÑA BLVD.

CEBUDOC EMERGENCY HOTLINE NUMBERS

CEBU DOCTORS UNIVERSITY HOSPITAL	:	253-7511
INFORMATION	:	Loc. 102/103
ADMITTING	:	Loc. 188/192
BILLING SECTION	:	Loc. 105/106
PHILHEALTH/PHIC SECTION	:	Loc. 108/293
EMERGENCY ROOM	:	Loc. 118/119/120
DELIVERY ROOM	:	Loc. 330
OPERATING ROOM	:	Loc. 334
INTENSIVE CARE UNIT/ICU	:	Loc. 287/288
PEDIA ICU/PICU	:	Loc. 290

NURSES STATIONS

2A	:	LOC. 337/270/271/297
2C	:	Loc. 272/273/298
2D	:	Loc. 274/275/299
3RD	:	Loc. 321/322/341
4A	:	Loc. 339/463/464/472
4B	:	Loc. 465/466/473
5A	:	Loc. 540/564/565/571
5B (LUXURY SUITE)	:	Loc. 566/567/575

Cebu Doctors University Hospital
ORGANIZATIONAL CHART

ADMINISTRATIVE



PRESIDENT & CHAIRMAN OF THE BOARD
Dr. Potenciano "Nong" S.D. Larrazabal III, MD, DPOR, FPAO, MAHAD



CORPORATE ADMINISTRATOR
Edna Jocelyn S. Caballero, RN, MAN



CDUH ADMINISTRATOR
Chadelsa C. Binondo, MBA, JD



CORPORATE COMPTROLLER
Bettina Anne L. Veloso, MM, IHSM

PATIENT CARE



CARDIOLOGY
Jane Marie A. Palondor, RN
253-7511 local 637
3rd floor, CDUH Bldg.



NUCLEAR MEDICINE
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